

Thank you for playing DanMachi MEMORIA FREESE (International Version).

Service for DanMachi MEMORIA FREESE (International Version) ended on 02/28/2024 at 22:00 (PST).

Because of this we will be offering refunds for unused paid in-app currency, Paid Iris.

Refunds for unused paid in-app currency will be processed by GREE, Inc.

Legal name of the business issuing refunds

WFS, Inc.

Prepaid payment instrument (Paid Iris) to be refunded:

Paid in-app currency (Paid Iris) that remained unused as of 02/28/2024 22:00 (PST).

How to Apply for a Refund

Please contact us by taking the following steps if you would like to request a refund. We will now guide you through the refund process.

1. Open DanMachi MEMORIA FREESE (International Version)
2. After reading through the precautions, send us your request using the Contact Form

Refund Request Period

From 02/28/2024 22:00 (PST) until 05/28/2024 21:59 (PST)

If you do not make a request during the above period, you will not be eligible for refund.

How Refunds Will Be Issued:

When a customer requests a refund, the refund will be carried out by GREE, Inc.

A refund equivalent to the amount of unused Paid Iris will be deposited to the user's bank account in USD.

※Our company will take responsibility for any refund handling fees.

We hope you will continue to enjoy WFS, Inc. games and services in the future.

Contact Us

DanMachi MEMORIA FREESE Customer Service: support-memoriafreese@wfs.games

※All inquiries, including those regarding refunds, will be handled by DanMachi MEMORIA FREESE Customer Service.

If you have accidentally deleted DanMachi MEMORIA FREESE (International Version) and would like to contact us,

you may do so via the website below:

<https://www.wfs.games/en-us/>